Seitlin & Seitlin DDS, PLLC 1014 East Blvd Charlotte, NC 28203 Phone (704) 375-2030 Fax (704) 371-4480 www.seitlindental.com

New Patient Packet

Dear New Patient,

We want to thank you for choosing our practice for your dental care. We are thrilled you chose us. Attached is the office paperwork that needs to be completed prior to your appointment. Please complete all forms and return within 2 days of your scheduled appointment time. If you cannot complete the paperwork prior, please arrive 30 minutes early to do so.

Current X-rays

We request that you contact your previous dentist or insurance company regarding the dates of your most recent x-rays. This will save time during your first appointment.

Please find the most recent dates for:

- Full Mouth Series of Films_____
- Panoramic Film_____
- Bitewing Films______

Insurance Information

Your Social Security Number must be provided on your registration form in order for us to file insurance claims for you and to carry a balance with our practice. Also, if your insurance is NOT in your name, please provide the name, address, Social Security Number, and the date of birth of the policy holder as well as your own information on the registration form.

Pre-medication

If you need to take pre-medication prior to a dental appointment, please bring your prescription with you at your first appointment so we can prescribe it for you in the future.

Our HIPPA Privacy Policy is available upon request.

Please complete this packet and email to <u>frontdesk@seitlindental.com</u>. You can also fax it to us or drop it off at our office address.

We look forward to meeting you soon!

CONFIDENTIAL

We are happy to welcome you to our office! Please completely fill out this form and if you have any questions, we will be glad to help you!

Date	- First name		Middle initial
Patient's last name Prefers to be called			
Social Security#			
Email address(es)			
Home address			
Home phone ()			
Custodial parent(s) name(s)			
Patient lives with (check all that apply) O Mother O		O Stepfather	O Grandparent(s)
O Other			•
Primary Guardian Full Name			irth
Occupation			
Address (if different)		Mark Ph /	
Home Ph. () Cell Ph. ()	_ work Pn. ()	
Secondary Guardian Full Name		Date c	of Birth
Occupation	_ Email address		
Address (if different)			
Home Ph. () Cell Ph. ()	_ Work Ph. ()	
When is fingen ciclly recorderable, for this approximit?			
Who is financially responsible for this account?			
Address		Zip	code
Home phone ()			
Email address(es)			
Social Security #			
Who will be responsible for bringing the patient to ap			
Primary policy holder's full name		Date of	Birth
Social Security #			
Address and phone (if not listed above) Employer Insurance company Does this policy have orthodontic benefits? O Yes Secondary policy holder's full name Social Security #			
Employer			
Insurance company		ID#	
Does this policy have orthodontic benefits? O Yes	O No O Don't Know		
Secondary policy holder's full name		Date	of Birth
Social Security #			
Address and phone (if not listed above) Employer			
Insurance company			
Does this policy have orthodontic benefits? O Yes			

Dental Medical History Form (Version 8/2015)

Birth Date:

Although we primarily treat the area in and around the mouth, one's mouth is a part of the entire body. Previous health problems and/or medication could have an important interrelationship with the dentistry the patient will receive. Please answer each of the following questions as completely as possible. Thank you! O Yes O No Is the patient under a physician's care now? If yes _____ Has the patient ever been hospitalized or had a major operation? O Yes O No If yes If yes _____ Has the patient had a serious head or neck injury? O Yes O No Is the patient taking medications, pills, or drugs? O Yes O No If yes _____ Does the patient take, or have taken, Phen-Fen or Redux? O Yes O No If yes Is the patient on a special diet? O Yes O No If yes If yes _____ Does the patient use tobacco? O Yes O No Please list previous If yes _____ hospitalizations/Surgeries/Serious Illnesses? O Yes O No O Taking Oral Contraceptives Women: Are You ...? O Pregnant/Trying to get pregnant **O** Nursing Is the patient allergic to any of the following? **O** Penicillin **O** Codeine **O** Aspirin O Acrylic O Local Anesthetics O Metal **O** Latex Other Allergy? O Yes O No If yes_ Does the patient have or had, any of the following? ADD/ADHD **O** Yes **O** No | Convulsions **O** Yes **O** No | Heart Pacemaker O Yes O No | **Recent Weight Loss** O Yes O No Cortisone Medicine O Yes O No Heart Trouble/Disease **O** Yes **O** No Renal Dialvsis O Yes O No AIDS/HIV Positive O Yes O No Diabetes I O Yes O No Hemophilia **Rheumatic Fever** Anaphylaxis O Yes O No O Yes O No O Yes O No Anemia O Yes O No Diabetes II O Yes O No Hepatitis A O Yes O No Rheumatism O Yes O No Down Syndrome O Yes O No Hepatitis B or C **O** Yes **O** No Scarlet Fever O Yes O No O Yes O No Angina Anxiety' Disorder O Yes O No Drug Addiction O Yes O No Herpes O Yes O No Shingles O Yes O No **O** Yes **O** No Easily Winded High Blood Pressure Sickle Cell Disease O Yes O No O Yes O No Arthritis/Gout O Yes O No Artificial Heart Valve O Yes O No Emphysema O Yes O No High Cholesterol **O** Yes **O** No Sinus Trouble O Yes O No O Yes O No *Epilepsy or Seizures O Yes O No Hives or Rash O Yes O No Special Needs/ Artificial Joint Excessive Bleeding Hypoglycemia Developmental Delay O Yes O No O Yes O No O Yes O No O Yes O No Asperger's Irregular Heartbeat Asthma O Yes O No Excessive Thirst O Yes O No O Yes O No Spina Bifida O Yes O No Fainting Spells/Dizziness O Yes O No Kidney Problems Stomach/Intestinal Disease O Yes O No Autism O Yes O No O Yes O No Fetal Alcohol Syndrome O Yes O No Leukemia Blood Disease O Yes O No O Yes O No Stroke O Yes O No Frequent Cough Liver Disease Swelling of Limbs Blood Transfusion O Yes O No O Yes O No O Yes O No O Yes O No Low Blood Pressure **Breathing Problems** O Yes O No Frequent Diarrhea O Yes O No O Yes O No Thyroid Disease O Yes O No Frequent Headaches O Yes O No Luna Disease Tonsillitis O Yes O No O Yes O No O Yes O No Bruise Fasily O Yes O No Genital Herpes O Yes O No Mitral Valve Prolapse O Yes O No Tuberculosis O Yes O No Cancer Glaucoma Tumors or Growths O Yes O No O Yes O No Pain in Jaw Joints O Yes O No O Yes O No Chemotherapy Chest Pains **O** Yes **O** No Hav Fever O Yes O No Parathyroid Disease O Yes O No Ulcers O Yes O No Heart Attack/Failure Cold Sores/Fever Blisters O Yes O No O Yes O No Psychiatric Care O Yes O No Venereal Disease O Yes O No Congenital Heart Disorder **O** Yes **O** No | *Heart Murmur Radiation Treatments **O** Yes **O** No Yellow Jaundice O Yes O No O Yes O No *If Heart Murmur, does the patient require antibiotics prior to dental treatment? O Yes O No If yes If yes _____ *If Epilepsy or Seizures, date of last seizure? O Yes O No Has the patient ever had any serious illness or condition not listed above? **O** Yes **O** No If yes Does the patient have any of the following habits? **O** Sucking thumb/finger O Suck/Bite Lip O Chew/Bite nails O Chew hard objects **O** Grind Teeth O Clench Jaw Comments: ____

To the best of my knowledge, the questions on this form have been accurately answered. I understand that providing incorrect information can be dangerous to the patients' health. It is my responsibility to inform the dental office of any changes in the patients' medical status. I also authorize the dental staff to perform the necessary dental services the patient may need.

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Signature of Patient, Parent or Guardian

This form has been reviewed with Patient, Parent or Guardian and conditions accurately notated.

Signature of Providing Dentist

Date

Date

Seitlin & Seitlin, DDS PLLC Financial Information

Thank you for selecting our office for your dental needs. Our goal is to provide you with prompt, courteous, and quality dental care.

Payment is due at the time services are rendered. Payment options include:

- 1. Cash, money orders, and personal checks are accepted.
- 2. Credit Cards we accept are Visa, Mastercard, Discover, and American Express.

3. **CareCredit** is a third party financing option we offer as a line of credit to cover you and your family members' healthcare needs. Please ask a receptionist to find out more about this choice.

4. Insurance

In most instances, we will accept assignment of insurance benefits. We will be happy to process your dental claim as long as you bring your current dental insurance card and provide accurate information for filing. We participate with many dental insurance carriers and there are many different plans with many different options.

Your insurance policy is a contract between you, your employer and the insurance company. We are not a party to that contract. Our relationship is with you, not your insurance company. However, we are happy to file insurance claims as a courtesy to you.

- · All charges are your responsibility whether your insurance company pays or not.
- · Most insurance plans do not cover all services.
- · Some employers and insurance companies select certain services they will not cover.
- Fees for non-covered benefits, along with unpaid deductibles and co-payments are due at the time service is rendered.
- If the insurance company does not pay your balance in full within 30 days, we ask that you contact the carrier to help speed up processing of your claim.
- If the insurance company does not pay in full within 60 days, we require you to pay the balance due. Interest on unpaid balances will accrue at the rate of 18% per year. A \$5.00 monthly billing fee will be charged to accounts over 90 days old.
- There is a \$30.00 charge for all checks returned from your bank for any reason

Payment Plans

If you are unable to pay in full at the time of service, we may choose to offer you a payment plan. One third of your balance will be due when treatment is started, and the remainder will be due as two consecutive equal monthly payments 30 days and then 60 days later. We require credit card information to be kept on file for automatic withdrawals. **It will be our choice to offer a payment plan to you.**

We reserve the option to apply a charge if you fail to show for an appointment or if you cancel an appointment without 48 hours notice.

If you have any questions regarding our financial policy, please feel free to contact our office at (704) 375-2030.

Patient's Signature:_____

By my signature I indicate that I have read this policy, understand its content and agree to its provisions.

Seitlin & Seitlin, DDS PLLC Electronic Information Consent

Until I tell you in writing to stop, I authorize Seltiin and Seitlin DDS PLLC to transmit patient information relating to my treatment, health, or payment, by email or other electronic means, with encryption or special security precautions, to me or someone I designate, or to other health care providers, health plans and others involved in my treatment, payment for my treatment, or dental health care operations. The patient information that may be emailed may include my x-rays, relevant health history, diagnosis, treatment, and payment records.

I understand that:

- I do not have to sign this form.
- My treatment, payment, enrollment and eligibility for benefits will not be affected if I refuse to sign this form.
- If I don't sign this form, Seitlin and Seitlin, DDS PLLC may use other ways to send my information, such as US Mail, or may ask me to send my information to third parties myself.
- If I don't sign this form, this can cause a delay in payment and transferring of information between parties.
- There is some risk that emails and other electronic messages may be improperly acquired by hackers or received by unintended recipients. If that happens, the information may be redisclosed and no longer protected by privacy law.
- Seitlin and Seitlin, DDS PLLC does not email such sensitive personal information as Social Security number, credit card number, mental health diagnosis, genetic information, alcohol/substance abuse, or positive HIV status unless the patient insists.

I can notify writing Seitlin and Seitlin, DDS PLLC to stop emailing my patient information at any time, but if I do so, this will not affect emails that have already been sent.

By my signature I indicate that I have read this consent form, understand its content, and agree to its provisions.

Patient Name:_____

Patient Signature:

Relationship (if patient is a minor): _____

Date:_____

OFFICE USE ONLY

I attempt to obtain the patient's signature in acknowledgement on this Notice of Privacy Practices Acknowledgement, but was unable to do so as documented below:

Date:	Initials:	Reason:

Seitlin & Seitlin, DDS PLLC Notice of Privacy Practices Acknowledgement

I understand that, under the Health Insurance Portability & Accountability Act of 1996 (HIPAA), I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to:

- Conduct, plan, and direct my treatment among the multiple healthcare providers who may be involved in my treatment directly and indirectly.
- Obtain payment from third-party payers.
- Conduct normal healthcare operations such as quality assessments and physician certifications.

I have received, read, and understand a *Notice of Privacy Practices* document containing a more complete description of the uses and disclosures of my health information. I understand that this organization has the right to change its *Notice of Privacy Practices* from time to time and that I may contact this organization at any time at its current address to obtain a current copy of the *Notice of Privacy Practices*.

I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out treatment or payment of health care operations at any time. I also understand you are not required to agree to my requested restrictions, but if you do agree then you are bound to abide by such restrictions.

Patient Name:	
Patient Signature:	

Relationship (if patient is a minor): _____

Date:_____

OFFICE USE ONLY

I attempt to obtain the patient's signature in acknowledgement on this Notice of Privacy Practices Acknowledgement, but was unable to do so as documented below:

Date:	Initials:	Reason:
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Seitlin & Seitlin, DDS PLLC Periodontal Insurance Information

Periodontitis, or "gum disease", is a major cause of tooth loss. Upon examining your mouth, your doctor and hygienist will determine what kind of dental cleaning is best for you. There are several different kinds of dental cleanings, each with its own insurance ramifications. This sheet will help explain them to you.

Adult Prophylaxis

An adult prophylaxis or "prophy" is the simplest and least invasive type of dental cleaning. This service is normally covered by dental insurance twice a year. This is also considered a routine cleaning and can only be performed on someone who is in good periodontal health. This type of cleaning is not recommended for someone with gingivitis or large amounts of calculus (tartar) buildup. **A prophylaxis is a preventative procedure and insurance companies will usually pay all or most of the cost for this service.**

Full Mouth Debridement

This type of cleaning is usually recommended for someone who has not seen a dentist in over a year, or for someone who needs to improve their oral hygiene. Poor homecare leads to tartar and plaque buildup on your teeth that often require more than just an adult prophylaxis to remove. **Insurance companies typically do not cover 100% of the fee for this service.** With an improvement in oral hygiene and follow-up visits after a full mouth debridement, one could return to an Adult prophylaxis schedule twice a year which is covered by insurance.

Scaling and Root Planning

A patient diagnosed with periodontal disease requires a cleaning known as Scaling and Root Planning or a "deep cleaning". This is also known as a "deep cleaning". It usually requires numbing of your gum tissue and takes 2 visits, each lasting about an hour and a half. During this procedure, your hygienist must remove tartar buildup below the gum line and smooth and polish the roots of your teeth so that calculus will not buildup as easily again. The fee higher for this service due to the time requirement and amount of work needed to be done. Insurance coverage for this procedure varies widely and some companies provide no coverage for it at all.

Periodontal Maintenance

Patients that have completed scaling and root planing are required to have periodontal maintenance visits. Periodontal maintenance is required following scaling and root planning. This is different than than a regular adult prophylaxis and is done to monster and maintain the deep cleaning performed at scaling and root planning visit. Periodontal maintenance appointments occur in 4 month intervals. After 2 years of maintaining a healthy mouth, one can usually revert to regular 6 month adult prophylaxis appointments. Insurance companies will typically apply your yearly deductible and pay 50% to 80% coverage 2 to 4 times per year for Periodontal Maintenance.

If you are uncertain of your insurance benefits regarding periodontal treatment, you can contact your insurance carrier directly. We will also be happy to submit a pre-authorization for approval to determine your benefits.

Patient's Signature:_____

By my signature I indicate that I have read this information, understand its content, and agree to its provisions.

Seitlin & Seitlin, DDS PLLC COVID-19 (Coronavirus) Pandemic Dental Treatment Consent Form

Patient Name:

Date of Birth:

I knowingly and willingly consent to have dental treatment completed during the COVID-19 pandemic.

I understand the COVID-19 virus has a long incubation period during which carriers of the virus may not show symptoms and still be highly contagious.

There are several modes of transmission of COVID-19 which could be present in a dental office. We are following the ADA and CDC guidelines to minimize the risk of transmission.

Please initial the following sections:

_____I understand that due to the frequency of visits of other dental patients, the characteristics of the virus, and the characteristics of dental procedures, that I have an elevated risk of contracting the virus simply by being in a dental office.

_I confirm that I am not presenting any of the following symptoms of COVID-19 listed below:

- Fever
- Shortness of Breath
- Dry Cough
- Runny Nose
- Sore Throat

_____The CDC recommends social distancing of at least 6 feet and this is not possible with dentistry.

_____I verify that I have not traveled outside the United States in the past 14 days.

_____I verify that I have not traveled domestically within the United States by commercial airline, bus, or train within the past 14 days.

By my signature I indicate that I have read this consent form, understand its content, and agree to its provisions.

Signature:

Date:

Relationship (if patient a minor):

Witness (signature):